

WARRANTY PROVISIONS

All devices and machines produced by HOFMANN GmbH (HO for short) are factory-supplied with a 12-month warranty, unless otherwise agreed in writing.

The period begins on the day of delivery to the buyer.

If instruction has been agreed in writing with the purchase of the machine, the warranty period begins with the instruction at the contractually agreed place of fulfilment. However, the purchaser is obliged to arrange an instruction session with HO within 3 months of delivery of the machine/device. If this is not the case, the warranty period shall commence 3 months after receipt of the machine/device at the contractually agreed place of fulfilment, even without instruction.

This applies without restriction to material or manufacturing defects. Defective components or assemblies will be exchanged, repaired or replaced by repaired components or assemblies free of charge within the warranty period at our discretion. Parts purchased by the customer as part of the spare parts business are also covered by a 12-month warranty, provided that the customer installs or assembles these parts himself or has them installed or assembled by a third party authorised by him.

Excluded from this are wearing parts such as

- Filter and filter cartridges
- Hoses and seals
- Gun and valve needles
- Belts and drive wheels
- Lamps and fuses

Material and manufacturing defects must be reported to HO in writing immediately, but no later than one week after they become known. If this is not done, warranty claims are excluded.

Machine spare parts shall be kept in stock for a period of at least 10 years from the invoice date. If a corresponding spare part or assembly is no longer available in the original, the function of the HO machine shall be guaranteed by an equivalent substitute.

HO does not guarantee the supply of spare parts from a supplier, but will offer an adequate replacement if possible.

HOFMANN GmbH

July 2024

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