

WARRANTY PROVISIONS

All devices and machines produced by Hofmann are factory-supplied with a 12-month warranty. The period shall commence at the date of invoicing. If an instruction has been agreed in writing with the machine purchase, the warranty period shall commence at instruction/handover, at the latest three months after the invoice date.

This shall apply without limitation to any defects of material or manufacturing defects. Defective parts or assemblies shall be exchanged or repaired at our discretion free of charge within the warranty period. Parts that are acquired by the customer in the scope of the spare parts business shall be subject to a warranty of six months, excluding wear parts.

Wear parts shall be excluded from this as follows:

- Filter and filter cartridges
- Hoses and seals
- Gun needles
- Belts and drive wheels
- Lamps and fuses

Defects of material and manufacturing defects must be reported to HOFMANN without delay, but at the latest within one week of their becoming known. If this is not done, HOFMANN shall have the right to exclude the warranty claims.

Machine spare parts will be provided for a period of at least 10 years as of the invoice date.

If the corresponding spare part or assembly is no longer available in the original, the function of the Hofmann machine shall be ensured by an equivalent substitute.

Hofmann shall not assume any delivery guarantee for spare parts that come from a supplier; however, it shall offer the corresponding replacement if possible.

HOFMANN GmbH

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HOFMANN GmbH
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