

WARRANTY PROVISIONS

All devices and machines produced by HOFMANN are factory-supplied with a 12-month warranty unless otherwise agreed and confirmed in writing

The period begins on the day of delivery to the buyer.

If an instruction is agreed in writing with the machine purchase, the warranty period begins with the instruction after delivery of the machine / device produced by HOFMANN, whereby the buyer is obliged to arrange instruction with HOFMANN within 3 months after delivery of the machine / device. If this is not the case, the warranty period begins even without instruction, 3 months after delivery of the machine / device to the buyer.

Defective parts or assemblies shall be exchanged or repaired at our discretion free of charge within the warranty period or replaced by repaired components or assemblies. Parts that are acquired by the customer in the scope of the spare parts business shall be also subject to a warranty of 12 months business provided the customer installs or assembles these parts himself or through a third party commissioned by him.

Wear parts shall be excluded from this as follows:

- Filter and filter cartridges
- Hoses and seals
- Gun and valve needles
- Belts and drive wheels
- Lamps and fuses

Defects of material and manufacturing defects must be reported to HOFMANN in writing immediately, but no later than one week after becoming known. If this does not happen, warranty claims are excluded.

Machine spare parts will be provided for a period of at least 10 years as of the invoice date. If the corresponding spare part or assembly is no longer available in the original, the function of the HOFMANN machine shall be ensured by an equivalent substitute.

HOFMANN shall not assume any delivery guarantee for spare parts that come from a supplier; however, it shall offer the corresponding replacement if possible.

HOFMANN GmbH

February 2024

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